OUR COMMITMENT TO EXCELLENCE

EMTEL
Feel Free

Quality Policy Statement:

Emtel strives to provide the best experience to its customers through the provision of efficient, effective and innovative Information and Communication Technology products and services.

Emtel is committed to satisfy the needs and expectations of its interested parties.

Emtel will ensure continual improvement of its Quality Management System in compliance with the applicable legal and regulatory requirements and ISO 9001 requirements.

Emtel Ltd : RF 164
MS ISO 9001:2015

QUALITY MANAGEMENT CB001

ISO 9001:2015 (Quality Management System)

Emtel is ISO 9001 certified with the Mauritius Standards Bureau (MSB) for the Sales, Support, Distribution and Service of Information and Communication Technology Products and Services for both prepaid and postpaid customer through mobile and fixed technology. Emtel operates a Quality Management System driven by its philosophy of continual improvement towards enhanced customer experience.

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Information Security Policy Statement:

At Emtel Ltd, we are committed towards securing the Confidentiality, Integrity and Availability of information for the day-to-day business and Technical operations. The security of information and other assets is therefore regarded as fundamental for the successful business operation of Emtel Data Center. Our Data Center has adopted an Information Security Management System comprising of the Information Security Policies, Procedures and Processes to effectively protect data / information of Emtel Data Center and its customers from information security threats, whether internal or external, deliberate or accidental.

ISMS

INFORMATION SECURITY MANAGEMENT CB001

Emtel Data Centre: ISM 006
MS ISO/IEC 27001

ISO / IEC 27001:2013
(Information Security Management System)

The Emtel Data Centre is ISO 27001 certified with the Mauritius Standards Bureau (MSB) for providing secured Data Centre operations and services. Emtel has always strived to meet and exceed the requirements of the standard, for our customers.