

ISO 9001:2015 (Quality Management System)

Eritel is ISO 9001 certified with the Mauritius Standards Bureau (MSB) for the Sales, Support, Distribution and Service of Information and Communication Technology Products and Services for both prepaid and postpaid customer through mobile and fixed technology. Eritel operates a Quality Management System driven by its philosophy of continual improvement towards enhanced customer experience. Eritel was the first company in the Republic of Mauritius to be ISO 9001 certified by the British Standards Institution (BSI) in 2003. Over the years, the company has paved its way to meet and exceed the requirements of the standard, for our customers.



Eritel Ltd : RF 164

MS ISO 9001:2015

Quality Policy Statement:

Eritel strives to provide the best experience to its customers through the provision of efficient, effective and innovative Information and Communication Technology products and services.

Eritel is committed to satisfy the needs and expectations of its interested parties.

Eritel will ensure continual improvement of its Quality Management System in compliance with the applicable legal and regulatory requirements and ISO 9001 requirements.

ISO / IEC 27001:2013 (Information Security Management System)

The Eritel Data Centre is ISO 27001 certified with the Mauritius Standards Bureau (MSB) for providing secured Data Centre operations and services. The Eritel Data Centre was initially certified in 2013 and was successfully upgraded to the ISO 27001:2013 version in 2015. Eritel has always strived to meet and exceed the requirements of the standard, for our customers.



Emtel Data Centre: ISM 006

MS ISO/IEC 27001

Information Security Policy Statement:

At Emtel Ltd, we are committed towards securing the Confidentiality, Integrity and Availability of information for the day-to-day business and Technical operations. The security of information and other assets is therefore regarded as fundamental for the successful business operation of Emtel Data Center. Our Data Center has adopted an Information Security Management System comprising of the Information Security Policies, Procedures and Processes to effectively protect data / information of Emtel Data Center and its customers from information security threats, whether internal or external, deliberate or accidental.

Business Excellence Award

Emtel Ltd participated in the Currimjee Quality Award (CQA) programme, a shared model of the Currimjee Group of companies aimed at making organisation more effective in all key dimensions, based on the European Model for Business Excellence. Emtel Ltd was awarded the Business Excellence Award in the large category of companies and various Best Practice Awards over the years.